

# CUSTOMER VEHICLE PROCESS

(NOTE: 24-48 HOURS PROCESSING TIME)

## VEHICLE VESSEL ARRIVES

START



## STEP 1

### CUSTOMER PROCESS

1. CUSTOMS BROKER TO PREPARES CUSTOMER'S DUTY DECLARATION DOCUMENT.
2. CUSTOMER/ BROKER PAYS VEHICLE FREIGHT AGENT.
3. CUSTOMER/ BROKER GETS STAMPED BILL OF LADING RELEASE DOCUMENT FROM VEHICLE FREIGHT AGENT.

## STEP 2

### #1 BAHAMAS CUSTOMS PROCESS

1. CUSTOMER/ BROKER SUBMITS ENTRY FOR DUTY PAYMENT.
2. CUSTOMER/ BROKER TAKES FREIGHT AGENT'S STAMPED BILL OF LADING RELEASE DOCUMENT TO BAHAMAS CUSTOMS VALUATION DEPARTMENT

## STEP 3

### #2 BAHAMAS CUSTOMS PROCESS

3. CUSTOMER/BROKER COLLECTS BAHAMAS CUSTOMS VEHICLE RELEASE OUT OF CHARGE DOCUMENT

&

VEHICLE INFORMATION SLIP FROM BAHAMAS CUSTOMS RELEASING WINDOW.

## STEP 4

### TWIC OFFICE PROCESS

1. CUSTOMER/ BROKER GOES TO NASSAU CONTAINER PORT SECURITY TWIC OFFICE TO VERIFY STRIPPING AND PAY STRIPPING CHARGES FOR CONTAINERIZED VEHICLES.
2. CUSTOMER/ BROKER OF CARBOAT VEHICLES MUST LEAVE STAMPED BILL OF LADING AT TWIC OFFICE FOR VEHICLE RELEASE PROCESS.

NOTE:  
(VEHICLE RELEASE AGENT COLLECTS CUSTOMER'S STAMPED DOCUMENTS FROM SECURITY TWIC OFFICE.)



## STEP 5

### VEHICLE RELEASE PROCESS AT OUT-GATE

1. CAR DRIVER WILL DRIVE VEHICLE TO OUT-GATE WITH RELEVANT DOCUMENTS.
2. SECURITY OFFICER RELEASES CAR FROM OUT-GATE.
3. CAR CAR DRIVER VEHICLE TO WAITING CUSTOMER.

